

Privacy Policy

1. General Information

The following information provides a simple overview of what happens to your personal data when you visit this website. Personal data are all data with which you can be personally identified. Detailed information on data protection can be found in our Privacy Policy listed below this text.

Data Collection on this Website

Who is responsible for data collection on this website?

Data processing on this website is carried out by ARTHWO LTD, S.A. You can find their contact details in the "Controller Information" section in this Privacy Policy.

How do we collect your data?

Your data is collected by you providing it to us. This could, for example, be data you enter into a contact form.

Other data is automatically collected by our IT systems or with your consent when you visit the website. This is mainly technical data (e.g., internet browser, operating system, or time of page access). This data is collected automatically as soon as you enter this website.

What do we use your data for?

Some of the data is collected to ensure the proper functioning of the website. Other data can be used to analyze your user behavior.

What rights do you have regarding your data?

You have the right to receive information about the origin, recipient, and purpose of your stored personal data free of charge at any time. You also have the right to request the correction or deletion of this data. If you have given your consent to data processing, you can revoke this consent at any time for the future. Furthermore, you have the right to request the restriction of the processing of your personal data under certain circumstances. You also have the right to lodge a complaint with the competent supervisory authority.

For these purposes and for any other questions regarding data protection, you can contact us at any time.

Analysis Tools and Third-Party Tools

When visiting this website, your surfing behavior may be statistically evaluated. This is mainly done with analysis programs.

Detailed information on these analysis programs can be found in the following Privacy Policy.

2. Hosting

External Hosting

This website is hosted externally. The personal data collected on this website is stored on the servers of the hosting provider(s). This may include IP addresses, contact requests, meta and communication data, contract data, contact details, names, website accesses, and other data generated via a website.

External hosting is carried out for the purpose of fulfilling the contract with our potential and existing customers and in the interest of a secure, fast, and efficient provision of our online services by a professional provider.

The processing of your data, including cookies, will only take place if you have given your consent. Consent can be revoked at any time.

Our hoster(s) will only process your data to the extent necessary to fulfill their contractual obligations and will follow our instructions regarding this data.

We use the following hoster(s):

Exabytes, Singapore.

3. General Information and Mandatory Information on Data Protection

The operators of these pages take the protection of your personal data very seriously. We treat your personal data confidentially and in accordance with the applicable data protection regulations and this Privacy Policy.

When you use this website, various personal data is collected.

Personal data is data with which you can be personally identified. This Privacy Policy explains what data we collect and what we use it for. It also explains how and for what purpose this happens.

We would like to point out that data transmission over the Internet (e.g., communication by e-mail) can have security gaps. A complete protection of data against access by third parties is not possible.

Controller Information

The controller responsible for data processing on this website is:

ARTHWO LTD, S.A., Bella Vista Urbanization, Samuel Lewis Avenue & 55 Street, Panama City in the Republic of Panama, Email: info@arthwo.com

The controller is the natural or legal person who alone or jointly with others decides on the purposes and means of processing personal data (e.g., names, e-mail addresses, etc.).

Retention Period

Unless a specific retention period is mentioned within this Privacy Policy, your personal data will be stored by us until the purpose for data processing ceases to exist. If you assert a legitimate request for deletion or revoke your consent for data processing, your data will be deleted, provided we do not have other legally permissible reasons for storing your personal data (e.g., tax or commercial retention periods); in the latter case, deletion will occur after these reasons cease to exist.

General Information on the Legal Basis for Data Processing on this Website

If you have given your consent for data processing, we process your personal data based on the "Ley sobre Protección de Datos Personales" (Panamanian Data Protection Law). Consent can be revoked at any time.

In the course of our business activities, we collaborate with various external entities. In some cases, the transmission of personal data to these external entities is necessary. We only disclose personal data to external entities if it is necessary for the fulfillment of a contract, if we are legally obligated to do so (e.g., sharing data with tax authorities), if we have a legitimate interest in the disclosure, or if another legal basis allows the data transfer.

When using processors, we disclose personal data of our customers only based on a valid data processing agreement. In case of joint processing, a joint processing agreement is concluded.

Revocation of Your Consent for Data Processing

Many data processing operations are only possible with your explicit consent. You can revoke a consent you have already given at any time. The legality of the data processing carried out prior to the revocation remains unaffected by the revocation.

Right to Object to Data Collection in Special Cases and Direct Marketing

YOU HAVE THE RIGHT TO OBJECT AT ANY TIME, FOR REASONS ARISING FROM YOUR PARTICULAR SITUATION, TO THE PROCESSING OF YOUR PERSONAL DATA, INCLUDING PROFILING BASED ON THESE PROVISIONS. YOU CAN FIND THE RESPECTIVE LEGAL BASIS FOR

PROCESSING IN THIS PRIVACY POLICY. IF YOU OBJECT, WE WILL NO LONGER PROCESS YOUR AFFECTED PERSONAL DATA UNLESS WE CAN DEMONSTRATE COMPELLING LEGITIMATE GROUNDS FOR THE PROCESSING WHICH OVERRIDE YOUR INTERESTS, RIGHTS, AND FREEDOMS, OR THE PROCESSING SERVES TO ASSERT, EXERCISE, OR DEFEND LEGAL CLAIMS.

IF YOUR PERSONAL DATA IS PROCESSED FOR DIRECT MARKETING PURPOSES, YOU HAVE THE RIGHT TO OBJECT AT ANY TIME TO THE PROCESSING OF YOUR PERSONAL DATA FOR THE PURPOSES OF SUCH ADVERTISING; THIS ALSO APPLIES TO PROFILING TO THE EXTENT THAT IT IS RELATED TO SUCH DIRECT MARKETING. IF YOU OBJECT, YOUR PERSONAL DATA WILL SUBSEQUENTLY NO LONGER BE USED FOR DIRECT MARKETING PURPOSES.

Right to Lodge a Complaint with the Supervisory Authority

In the event of violations of the regulations, data subjects have the right to lodge a complaint with a supervisory authority, in particular in the member state of their habitual residence, their place of work, or the place of the alleged violation. The right to lodge a complaint is without prejudice to any other administrative or judicial remedies.

Right to Data Portability

You have the right to have data that we process automatically based on your consent or in fulfillment of a contract handed over to you or to a third party in a standard, machine-readable format. If you require the direct transfer of data to another responsible party, this will only be done to the extent technically feasible.

Information, Correction, and Deletion

Within the scope of applicable legal provisions, you have the right to obtain free information about your stored personal data, its origin and recipients, and the purpose of data processing. You also have the right to correct or delete this data. For these purposes and for any other questions regarding personal data, you can contact us at any time.

Right to Restriction of Processing

You have the right to request the restriction of the processing of your personal data. To exercise this right, you can contact us at any time. The right to restrict processing exists in the following cases:

- If you dispute the accuracy of your personal data stored with us, we usually need time to verify this. For the duration of the examination, you have the right to request the restriction of the processing of your personal data.
- If the processing of your personal data was/is unlawful, you can request the restriction of data processing instead of deletion.
- If we no longer need your personal data, but you need it for the exercise, defense, or assertion of legal claims, you have the right to request the restriction of the processing of your personal data instead of deletion.
- If you have objected, an assessment must be made between your interests and ours. As long as it is not clear whose interests prevail, you have the right to request the restriction of the processing of your personal data.

If you have restricted the processing of your personal data, this data – apart from its storage – may only be processed with your consent or for the establishment, exercise, or defense of legal claims or for the protection of the rights of another natural or legal person or for reasons of important public interest of the European Union or a member state.

SSL/TLS Encryption

For security reasons and to protect the transmission of confidential content, such as orders or inquiries that you send to us as the website operator, this site uses SSL/TLS encryption. You can recognize an encrypted connection by the fact that the address line of the browser changes from "http://" to "https://" and by the lock symbol in your browser line.

When SSL/TLS encryption is activated, the data you transmit to us cannot be read by third parties.

Objection to Promotional Emails

We hereby expressly prohibit the use of contact data published in the context of website legal notice requirements with regard to sending promotional and informational materials not expressly requested. The website operators expressly reserve the right to take legal action in the event of the unsolicited sending of promotional information, such as spam emails.

4. Data Collection on this Website: Cookies

Our website uses so-called "cookies." Cookies are small data packets that do not harm your device. They are either temporarily stored for the duration of a session (session cookies) or permanently (persistent cookies) on your device. Session cookies are automatically deleted after your visit. Persistent cookies remain stored on your device until you delete them yourself or automatic deletion occurs through your web browser.

Cookies can originate from us (first-party cookies) or from third-party companies (so-called third-party cookies). Third-party cookies enable the integration of specific services from third-party companies within websites (e.g., cookies for processing payment services).

Cookies serve various functions. Numerous cookies are technically necessary, as certain website functions would not work without them (e.g., the shopping cart function or video display). Other cookies may be used for evaluating user behavior or advertising purposes.

Cookies that are necessary for the electronic communication process, the provision of specific functions you desire (e.g., for the shopping cart function), or for optimizing the website (e.g., cookies for measuring web audience) are stored (necessary cookies). The website operator has a legitimate interest in storing necessary cookies for the technically flawless and optimized provision of its services. If consent has been requested for the storage of cookies and comparable recognition technologies, processing is carried out solely on the basis of this consent; consent can be revoked at any time.

You can configure your browser to inform you about the setting of cookies and allow cookies only on a case-by-case basis, accept cookies for specific cases, or generally exclude them, as well as activate the automatic deletion of cookies when you close your browser. Disabling cookies may limit the functionality of this website.

Details about the cookies and services used on this website can be found in this privacy policy.

Contact Form

When you submit inquiries to us via the contact form, your information from the inquiry form, including the contact details you provided, will be stored by us for the purpose of processing the inquiry and in case of follow-up questions. We will not share this data without your consent.

The processing of this data is based on the Ley sobre Protección de Datos Personales (Panamanian Data Protection Law), if your inquiry is related to the fulfillment of a contract or is necessary to carry out pre-contractual measures. In all other cases, processing is based on our legitimate interest in the effective processing of the inquiries sent to us or on your consent if requested; consent can be revoked at any time.

The data you enter in the contact form will remain with us until you request deletion, revoke your consent for storage, or the purpose for data storage no longer applies (e.g., after completing the processing of your inquiry). Mandatory statutory provisions - especially retention periods - remain unaffected.

Inquiry via Email, Phone, or Fax

When you contact us by email, phone, or fax, your inquiry, including all resulting personal data (name, inquiry), will be stored and processed by us for the purpose of processing your request. We will not share this data without your consent.

The processing of this data is based on the Ley sobre Protección de Datos Personales (Panamanian Data Protection Law), if your inquiry is related to the fulfillment of a contract or is necessary to carry out pre-contractual measures. In all other cases, processing is based on our legitimate interest in the effective processing of the inquiries sent to us or on your consent if requested; consent can be revoked at any time.

The data you send to us via contact inquiries will remain with us until you request deletion, revoke your

consent for storage, or the purpose for data storage no longer applies (e.g., after completing the processing of your inquiry). Mandatory statutory provisions - especially legal retention periods - remain unaffected.

Payments

To process payments, we share certain personal data, such as your email address and transaction details, with our payment service provider, CoinPayments Inc. This data is used exclusively for the purpose of payment processing. For more information on how CoinPayments handles data, please refer to their Privacy Policy: <https://www.coinpayments.net/legal#privacy>

Accounting

To comply with legal obligations, particularly in the area of accounting and tax consulting, we share personal data, such as name, address, and billing details, with our accounting consultant SC Consulting Ltd. This data is processed solely in accordance with legal requirements.

5. Plugins and Tools

Google Fonts (Local Hosting)

This site uses so-called Google Fonts for the uniform display of fonts, provided by Google. Google Fonts are installed locally; there is no connection to Google's servers.

For more information about Google Fonts, please visit <https://developers.google.com/fonts/faq> and Google's Privacy Policy: <https://policies.google.com/privacy?hl=en>.

Google reCAPTCHA

We use "Google reCAPTCHA v3" (hereinafter "reCAPTCHA") on this website. The provider is Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland.

reCAPTCHA is used to check whether the data entry on this website (e.g., in a contact form) is made by a human or an automated program. For this purpose, reCAPTCHA analyzes the behavior of website visitors based on various characteristics. This analysis starts automatically as soon as the website visitor enters the website. For the analysis, reCAPTCHA evaluates various information (e.g., IP address, duration of the website visit, or mouse movements made by the user). The data collected during the analysis is forwarded to Google.

The reCAPTCHA analyses run entirely in the background. Website visitors are not notified that an analysis is taking place.

The storage and analysis of the data are based on the Ley sobre Protección de Datos Personales (Panamanian Data Protection Law). The website operator has a legitimate interest in protecting its web offerings from abusive automated spying and from SPAM. If consent has been requested, processing is carried out solely on this basis. Consent can be revoked at any time.

For more information about Google reCAPTCHA, please refer to Google's Privacy Policy and Terms of Use at the following links: <https://policies.google.com/privacy?hl=en> and <https://policies.google.com/terms?hl=en>.

The company is certified under the "EU-US Data Privacy Framework" (DPF). The DPF is an agreement between the European Union and the United States to ensure compliance with European data protection standards for data processing in the USA. Each company certified under the DPF commits to adhere to these data protection standards. For more information, please visit the provider's link: <https://www.dataprivacyframework.gov/s/participant-search/participant-detail?contact=true&id=a2zt000000001L5AAI&status=Active>.

Note: This agreement is subject to modification or update at any time, without prior notice. It is the responsibility of the parties to regularly review the agreement for any amendments or updates. In case of any discrepancy between the English version and the translated versions of this information, the English version takes precedence.

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